



## Good Neighbors Global Annual Report 2023

**United for Harmony** 

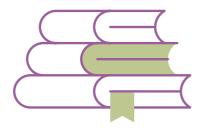
In 2023, we united with 5,856,520 children and community people, 1,525,432 people in the most urgent humanitarian need, and 798,066 enablers, including staff, volunteers, associated experts, and committed donors, to spread ways of living in harmony in the middle of persistent conflict.

We empowered people and transformed communities, overcoming challenges and creating a brighter future for all together.



## 2023 AT A GLANCE

**1,433,898** children gained access to quality education.





**883,585**children were protected from violence, abuse, discrimination and other forms of harm.







**518,809** people received the benefit of sufficient water and sanitation.

**325,483**people received the benefit of food security and nutrition.





**1,525,432** people were protected from humanitarian crisis.

**132,912** people strengthened their

economic capacity.





**5,942,979** people fostered global citizenship and children's rights.

## **FOREWORD**

## THANK YOU FOR RESONATING WITH THE GOOD NEIGHBORS MOVEMENT.

"Who is our neighbor?" Our neighbor is the least among us. It is those who suffer from disease and malnutrition due to poverty, those deprived of opportunities to develop their innate abilities due to poor conditions, and those socially marginalized and discriminated against, living in pain and darkness, unable to lead a dignified life. Good Neighbors is a global partnership organization connected by the belief that loving our neighbors is our highest value.

The world is facing unprecedented complex disasters and poverty issues. Climate change, conflict, and economic crisis are interconnected, threatening the lives of our neighbors. Particularly in 2023, we experienced an increase in large-scale natural disasters. For example, earthquakes in Syria, Türkiye, and Morocco, floods in Southeast Asia, and droughts in Africa affected millions of people. Despite these challenges, Good Neighbors has continually extended a helping hand, reaching out to over 620,000 people to help them reclaim their normal lives through emergency response operations.

At the core of our mission is the "Good Neighbors Movement." This is not just about providing financial or material support, but seeks to empower people to transform their own communities. At the same time, we encouraged neighbors with good hearts to recognize and solve community problems on their own, and to join our movement.

Our competent staff have been busier than ever, working more efficiently and effectively in difficult situations. We have proposed our priority areas, including climate action, protection of refugees, and resolution of food crises, through program initiatives. At the Global Partnership Annual Conference 2022, the highest Good Neighbors Partnership

meeting, entities from over 50 countries committed to creating impact through innovative and efficient project design. As a result, we saw remarkable achievements across a variety of sectors, especially by strategically utilizing gifts in kind, which helped over 2.2 million community members prevent the spread of infectious diseases.

In 2023, we dedicated substantial effort to empowering children, the leaders of the future, to raise their voices and become agents of change. Youth from 25 countries participating in the "Good Neighbors Global Youth Network" engaged in activities to address climate change and protect the environment. Their ideas and actions have impacted not only their own awareness but also the conservation of their communities and nations against climate crisis.

These efforts have been made possible through collaboration and solidarity with individual sponsors, companies, governments, and global partners, all of whom are active under the Good Neighbors name around the world. We extend a special thank you to everyone who has willingly cooperated and resonated with our Good Neighbors Movement.

The future ahead may still seem uncertain. However, our mission to create "a world without hunger, a world where we live together" relentlessly continues. We are confident that our communities will recover socially and economically so that everyone can enjoy a prosperous life through solidarity and cooperation.

Aroimin .

Minho Choi, Secretary General Good Neighbors Global Partnership Center

## **WE ARE**

## **GOOD NEIGHBORS**

Good Neighbors is an international humanitarian and development organization founded in 1991 and working in over 50 countries.

#### **MISSION**

Good Neighbors exists to make the world a place without hunger, where people live together in harmony. Good Neighbors respects the human rights of our neighbors suffering from poverty, disaster and oppression, helps them to achieve self-reliance and enables them to rebuild hope.

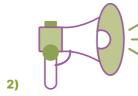
#### **CORE VALUES**

- \* We serve people in need, beyond ethnicity, religion, belief, and nationality.
- \* We promote self-reliance in sustainable development for individuals, families, and communities.
- \* We implement the rights of the child as top priority.
- \* We advance global citizenship in mutual respect.
- \* We organize local volunteers to contribute to developing their own communities.
- \* We cooperate with all people who understand our mission and program.
- \* We work with professionalism, and pursue financial and operational transparency.
- \* We strive to induce more people to join our work as Good Neighbors members.

#### FOUR GLOBAL DEVELOPMENT PRINCIPLES



We support our suffering neighbors.



We raise awareness of human rights and the role of duty bearers.



We empower people.



We promote cooperation and solidarity.

To achieve our mission and create a world respectful of the rights of all, where people live together and in harmony, we adhere to four guiding principles. These principles drive us to support our neighbors in need, defend human rights, empower individuals and communities,

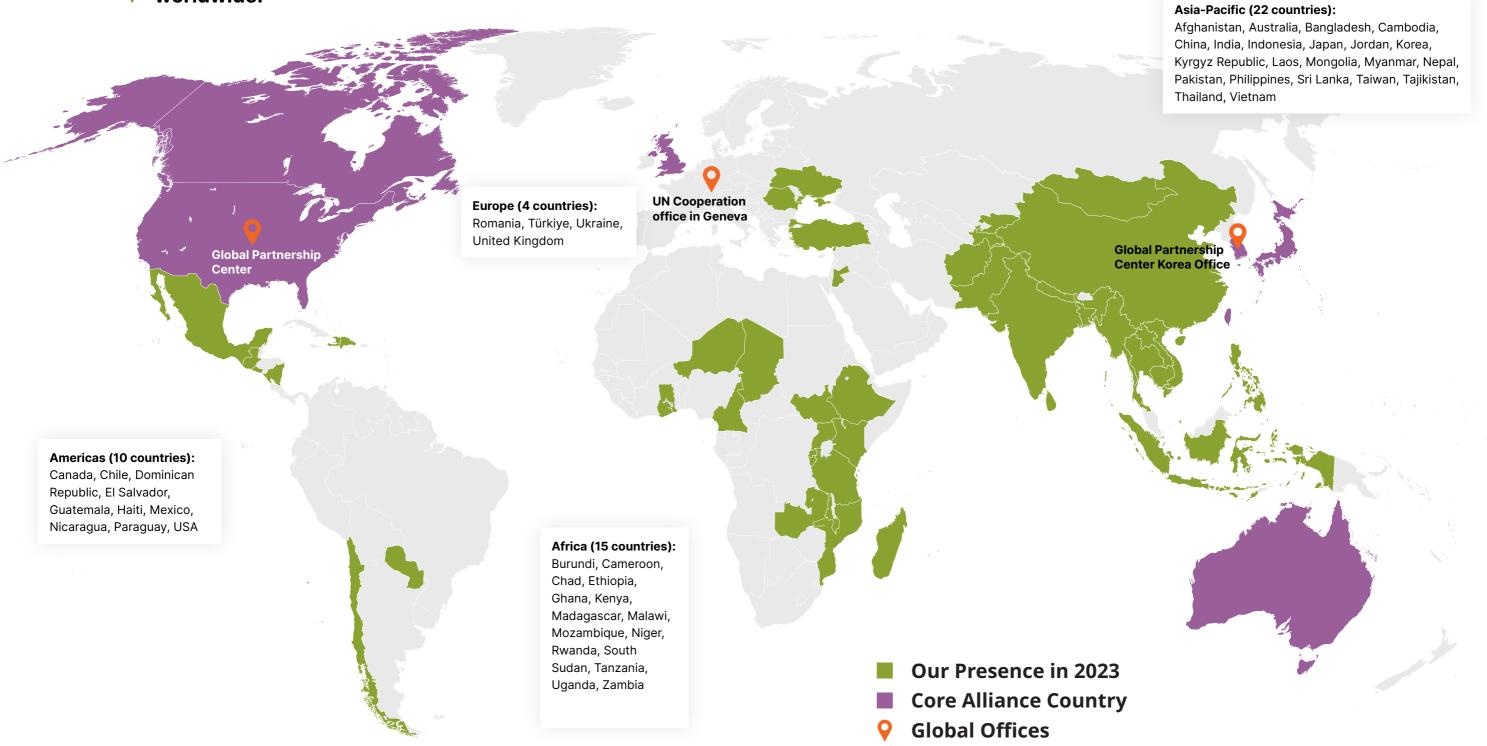
and promote cooperation and solidarity among all stakeholders. Guided by these principles, we endeavor to establish a world where every individual can have dignity, optimism, and prospects for advancement.

## GLOBAL MAP





Good Neighbors has collaborated with organizations in 51 countries on community development and humanitarian assistance initiatives. Our dedicated efforts have touched countless lives and fostered sustainable development in diverse communities worldwide.





#### **EMPOWERING PEOPLE,** TRANSFORMING COMMUNITIES

We believe in the power of communities to overcome the complex challenges our neighbors face. That's why we implement communityfocused social and economic development initiatives that address multiple issues. In 2023, we engaged with over 200 communities around the world to make good changes and create lasting impact.

## **Food Security** and Nutrition







#### To free people from hunger, **Good Neighbors strives to:**

- Enhance food security and community resilience;
- Assist those susceptible to malnutrition.

#### **IN 2023**

34,338 people were guaranteed better food security.

291,145 people gained access to sufficient, safe, and nutritious food.

55,279 people saw their nutritional status improve compared to last year.

#### Tackling acute food insecurity in Myanmar

Political conflict and economic distress have severely affected the rural population of Myanmar, which faces extremely low access to and affordability of daily food. Cyclone-induced crop losses and soaring domestic rice prices, which have nearly tripled from the previous period, have further exacerbated the situation.1

Good Neighbors Myanmar, in partnership with United Nations Office for Project Services (UNOPS), responded to this urgent food security crisis. We provided staple food items, such as rice and cooking oil, to all sponsored children, who are the most vulnerable in the targeted areas. The project has helped improve the food security of the community people, who suffer from the political instability and market volatility.



"We have always worried about tomorrow and our survival. Now, we feel better and free from immediate stress over our prospects."

(Daw Noe Noe, from Yae Lae community, Myanmar)





#### Collaborative efforts combat chronic malnutrition in Guatemala

Chronic malnutrition and stunting are serious challenges for children in Guatemala, as these problems affect their health, development, and potential. One of every two children in the country suffer from these conditions, and the situation has worsened due to the COVID-19 pandemic and the economic crisis caused by the conflict between Russia-Ukraine.

The Taiwanese government and Good Neighbors Taiwan determined to improve the nutritional situation for children and families in Guatemala, donating 120 tons of rice. The rice reached more than 4,000 families in different regions of Guatemala, and we integrated it into our health program. Good Neighbors also partnered with government health centers and local health entities to provide comprehensive and continuous care to monitor and enhance the health and well-being of children and families in vulnerable communities.

Food Price Monitoring and Analysis (FPMA) Bulletin #6, 12 July 2023. Food and Agriculture Organization of the United Nations.

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Impact

## Child **Protection**







#### To make sure the rights of every child are protected, Good Neighbors aims to:

- Raise awareness of child rights among children and caregivers;
- Ensure child protection policies and systems at the national and community level.

#### **IN 2023**

#### 278.778

people gained a higher awareness of child rights.

#### **789**

activities were conducted to establish community-based child protection systems.

#### 883,585

children were protected from violence, abuse, discrimination, and other harms.



#### Back to School: Child clubs empower girls and boys in Zambia

Early marriage, teenage pregnancy, and substance abuse are major factors that contribute to the school dropout rate in Sub-Saharan Africa. More than 16,000 girls leave school every year in Zambia due to these challenges.<sup>2</sup>

Good Neighbors Zambia, in collaboration with Young Women's Christian Association (YWCA) and the Ministry of Education, tackled these social issues by establishing girls' and boys' clubs. Children in clubs learned to advocate for their rights, to prevent substance abuse and the importance of avoiding child marriage. To ensure sustainable change and long-term impact, community leaders were trained to promote children's rights and raise awareness of the need to prevent child marriages. As a result of these joint efforts, more than 400 children who participated in the club activities and those who had dropped out returned to school through the school re-entry program.



"In the villages, it was very normal to marry off young girls at 13 or as soon as they reached puberty. The community had no knowledge of where to report any form of child abuse. We thank Good Neighbors for the initiatives that changed the conventional practices that violated children's rights and are encouraging children to go to school."

(A head woman from Mphango village, Zambia)

#### "FAWEZA Reveals Alarming School Dropout Rate Among Girls," Flava Radio & TV Services, May 4, 2023; Accessed July 8, 2024. https://flavaradioandtv.com/ faweza-reveals-alarming-school-dropout-rate-among-girls

#### **Education**





#### Confident that education is not only a human right in itself, but an essential right to realize other human rights and the cornerstone of self-empowerment, **Good Neighbors strives to:**

- Ensure quality education for all;
- Enable access to lifelong education.



#### **Equipping the Tajik next** generation with digital skills

Digital skills are essential for professional success in an increasingly digital society. However, many countries, including Tajikistan, face challenges in investing, developing, and adopting digital technologies. According to the International Telecommunication Union (ITU), only 15% of the countries had more than 10% of individuals who had used a programming language in the last three months.3

Good Neighbors implemented the "IDEA Generation Project" funded by the European Union Delegation, with the goal of empowering the next generation of Tajikistan with inclusive digital skills. Through this project, Good Neighbors Tajikistan reached 7,150 secondary school students, of whom 3,700 are girls and 50 have disabilities, in Dushanbe, Kulob and Bokhtar cities. They participated in various training courses in Scratch and Python, dialog events, internships, and gained skills and knowledge to become active contributors to their communities. The project also fostered youth entrepreneurship and innovation by establishing business venture groups and partnerships with private enterprises and public institutions. The project significantly enhanced inclusive education, youth empowerment, and civic participation as well as digital literacy and coding skills among students in Tajikistan.

#### **IN 2023**

#### 1,433,898

children gained improved opportunities for quality education.

#### 21.980

teachers participated in capacity-building training sessions.

#### 54.684

people received literacy and numeracy education.

#### 41.757

people received life-skills training.



"Studying programming language was a fulfilment of one of my dreams. Currently, my classmates and I have designed and developed several training models for physics, chemistry and mathematics."

(Camila, a student in Tajikistan)

Digital Inclusion of Youth, International Telecommunications Union; https://www.itu.int/en/ mediacentre/backgrounders/Pages/digital-inclusion-of-youth.aspx, last updated June 2022.

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# Health & Water, Sanitation, and Hygiene







#### While we believe the right to health is a fundamental and essential condition for exercising other human rights, we are aware that not everyone can fully enjoy this right, which is why we strive to:

- Ensure universal access to basic healthcare;
- Enable access to quality Maternal and Child Health (MCH) And Sexual Reproductive Health (SRH) services;
- Support people's access to safe water and sanitation.

# Quality health services enhance maternal and child health in Cambodia

Many mothers and children in Cambodia face poor health facilities and low access to health care. Only half of the mothers deliver with skilled birth attendants and fewer than one receives post-natal care within two days of giving birth, which affects their health and well-being.

Supported by the Korea International Cooperation Agency (KOICA) on behalf of the Korean government, Good Neighbors and Soonchunhyang University Medical Center implemented a project to improve the health of pregnant women and children under five in Cambodia. The project focused on Ratanakiri and Mondulkiri provinces, two of the most marginalized regions in Cambodia and whose resources are scarce. In 2023, 36 health centers provided outreach services for 29,121 pregnant women and children. The project not only strengthened the capacity of 1,082 health personnel and increased access to health services, it also organized mothers' classes, where community members learned about pregnancy and post-natal care.

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#### **IN 2023**

#### 1,651,610

people gained access to quality health services.

109,369 children and mothers received quality maternal and child health services.

274,149

people gained improved access to sufficient amounts of clean water and sanitation.

**244,660** people participated in water, sanitation and hygiene programs.





"I have learned a lot and changed my attitude towards health after taking mothers' classes. I delivered my baby at a well-equipped health center and did not use traditional local methods as I did before. I have improved my hygiene practices for myself and the baby as well." (Save P'jorj, a participant in the mothers' class in Cambodia)





## Sustainable Environment

# Convinced that building a sustainable environment is a prerequisite for eradicating poverty, we endeavor to achieve environmental sustainability by:

- \* Promoting protection of the environment;
- \* Advocating for sustainable use of resources.

## Nepali farmers practice sustainable and natural farming

Conventional farming in Nepal poses a serious threat to the local agroecosystem, as the excessive use of pesticides and chemical fertilizers depletes soil fertility and causes pest resurgence. To protect the environment and human health from these hazards, Good Neighbors Nepal, in collaboration with Good Neighbors Global Impact Foundation, introduced natural farming practices, an ecological alternative that reduces input costs, enhances product quality, improves soil fertility, and lowers greenhouse gas emissions by recycling organic residue and manure.

Through this project, 2,320 farmers and 149 local lead farmers learned how to practice natural farming. Farmers gained a clear understanding of eco-friendly farming concepts, such as compost making and use, seed bed preparation, seed planting, composting, transplanting and irrigation methods. These trained farmers were then empowered to impart their knowledge and guidance within their groups, facilitating the transfer of skills and knowledge, providing farmers with ongoing support and guidance, and enhancing their learning due to shared dialects and cultural affinity.











#### **IN 2023**

#### 80,297

people took action in response to climate change.

#### 24,132

people benefitted from environment-friendly energy or devices.

#### 88,491

people were educated on and continued practicing sustainable resource management.



"This year, I cultivated tomato, cauliflowers and cabbage, without using any chemical fertilizers. The yield has been satisfactory. The support from Good Neighbors boosted our confidence."

(Radha Ghimire, a resident of Babiyo Gaun, Lalitpur, Nepal)

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#### Sustainable Environment

#### **SPECIAL STORY**





#### Youth in action:

#### We Connect, We Change!

Global Youth Network is a platform where young people from different corners of the world become empowered leaders who foster a culture of coexistence and empathy as global citizens. They raise their voices on global issues and take concrete actions to create positive change.

With the motto "We Connect, We Change," youth groups carried out a variety of volunteer activities to address the climate crisis in 2023. They raised awareness on climate change in their community and promoted sustainable behaviors to protect our planet with simple actions, such as installing waste bins in schools and marketplaces to reduce littering and dumping.

#### We Connect

Global Youth Network provided a safe, inclusive space where young people can express themselves and engage with their peers. They learned about each other's countries, cultures, and attractions. They also discussed global topics that affect us all, such as the 17 Sustainable Development Goals (SDGs) and the current climate challenges they face. Young people gained a deeper understanding of real-world problems and explored how they can make a positive impact in their communities. Through this program, 1,598 youth from 25 countries connected with each other and developed strong ties between their matched countries.

#### We Change

The core goal of Global Youth Network is to empower young people to become agents of change. After getting to know each other better, they shared their "good action" practices in mitigating climate change and reducing their carbon footprint. They not only increased their awareness of the need for climate action, they also engaged their families, friends, and communities in the cause.



"This program has made a huge impact on my life. It advocated for us to use our voices to address the harmful effects of climate change. To spread this message to more people, I appealed to my friends and schoolmates to persuade them that their participation is critical to reduce global warming."

(Mungunshagai, a Global Youth Network participant in Mongolia)

#### **IMPACT** BEFORE Increased knowledge on climate crisis and SDGs 3.27 4.32 BEFORE AFTER Increased willingness to act as global citizens 3.88 4.31

(Source: pre- and post-qualitative questionnaire survey of the 2023 Global Youth Network participants. On a 5-point Likert scale; the higher points reflect increased knowledge or willingness.)

# **Economic Empowerment**

We believe that in order to create "a world without hunger, where people live in harmony," we need to achieve not only social empowerment but economic empowerment. This is why we focus on:

- Promoting the social economy for people;
- # Improving people's economic capacity.

# Tanzanian women in blue economy achieve financial independence

Seaweed farming, a vital component of the blue economy and the third largest export industry in Tanzania, is a main source of income for over 20,000 women, especially in the Zanzibar region. However, seaweed farmers have faced lower production due to warming oceans, limited aquaculture knowledge, and poor seed stocks, despite the positive environmental impact and high potential economic benefit of seaweed farming.

Good Neighbors Tanzania, in collaboration with government agencies in Zanzibar, launched a project to increase the income levels and economic capacity of women seaweed farmers by boosting production. Seaweed farmers learned sustainable and responsible farming methods that improve cultivation while minimizing environmental impact, called "Good Farming Practices." They also acquired skills in proper postharvest management techniques, seaweed processing, preservation, and value addition. Seaweed farming with Good Farming Practices improved the livelihoods of more than 3,000 people, with 98 percent of participants being women and girls.













#### **IN 2023**

#### 132,912

people strengthened their economic capacity.

#### 96.101

members in 602 income-generation groups and cooperatives experienced increased income.

#### 40,606

people participated in economic capacity-building programs.



"This project gave me financial independence and is a significant step towards a more stable future. I gained new knowledge and techniques for seaweed farming. Now, I can purchase essential materials such as sand, cement, and bricks to build my own house. It significantly impacted my life."

(Bi Safia, a seaweed farmer in Tanzania)



## Disaster **Preparedness**

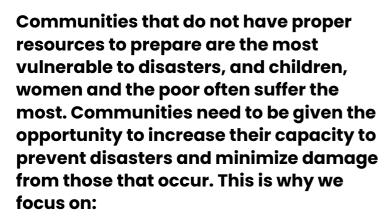




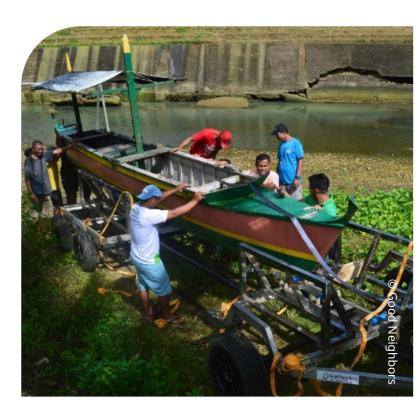








- Enabling communities to be resilient against disaster;
- Supporting people to recover from disaster.





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"Many people like me have lost boats, our source of income, during typhoons. It took too much time to carry the boat to a safe place during typhoons, because it is so heavy that I needed 20 to 30 people to lift it. Now, thanks to the support of Good Neighbors, we move boats with trailers to a safer place."

(Eddie Dela Concepcion, fisherman from Gigmoto, Philippines)

#### **IN 2023**

149,675

people's disaster resilience was enhanced.

23.297

people benefited from disaster recovery support.

#### **Enhancing disaster** resilience in the **Philippines**

The Philippine archipelago faces a multitude of hazards, from typhoons to earthquakes. These disasters often disrupt communication, leaving people isolated and vulnerable. Without timely and effective response, they suffer severe loss and damage until postdisaster communication channels are restored.

Good Neighbors Philippines has implemented anticipatory action systems in target areas, part of an innovative disaster risk reduction approach promoted by the United Nations Office for the Coordination of Humanitarian Affairs (UNOCHA). This approach provides support before a crisis occurs to enable people to prevent disasters or reduce their impact and protect their vital assets. In Gigmoto municipality, we have prepared safe designated areas for boats. In Guiuan municipality, we have installed a base radio and provided portable handsets to ensure two-way radio connection during typhoons. We have also built the capacity of the target community, mainly fisherfolk, to safeguard their boats properly in advance.

## **Inclusive** Communities









#### Because we believe every human being has inalienable dignity and rights, including the right to pursue life according to their own free will, our work on community solidarity builds upon:

- Promoting inclusiveness and non-discrimination in communities;
- Assisting people's efforts to build community solidarity.



#### United to build a society where people live in harmony in Vietnam

Good Neighbors Vietnam empowered volunteer groups and rural communities to collaborate and address social issues through exchange activities. In Cao Ngoi village 15 volunteers from Hanoi joined 54 community members for a cultural exchange of costumes and folk songs. They also engaged in interactive activities designed by volunteers to teach children about protecting the environment. The volunteer team then worked with the commune's Youth's Union and the community to create and install signs for environmental awareness, clear the road, and clean up the Cao Ngoi stream.

The program left a lasting impact on the participants. Both the volunteer groups and the community members said they were motivated to grow and solve critical problems in their community. Most of the community members reported that they learned how to interact with new people from different backgrounds. After the exchange trip, they planned to build a water tank in the community, with the volunteer group contributing to the cost of materials and the community providing labor.

#### **IN 2023**

217,242

host community members participated in the projects towards peaceful coexistence with refugees.

18,905

children joined 953 Good Neighbors' Child Clubs to improve their understanding of their rights.

8.879

people practiced democratic decision-making through Community Development Committees.

6.070

people promoted inclusiveness and non-discrimination through community-based organizations.

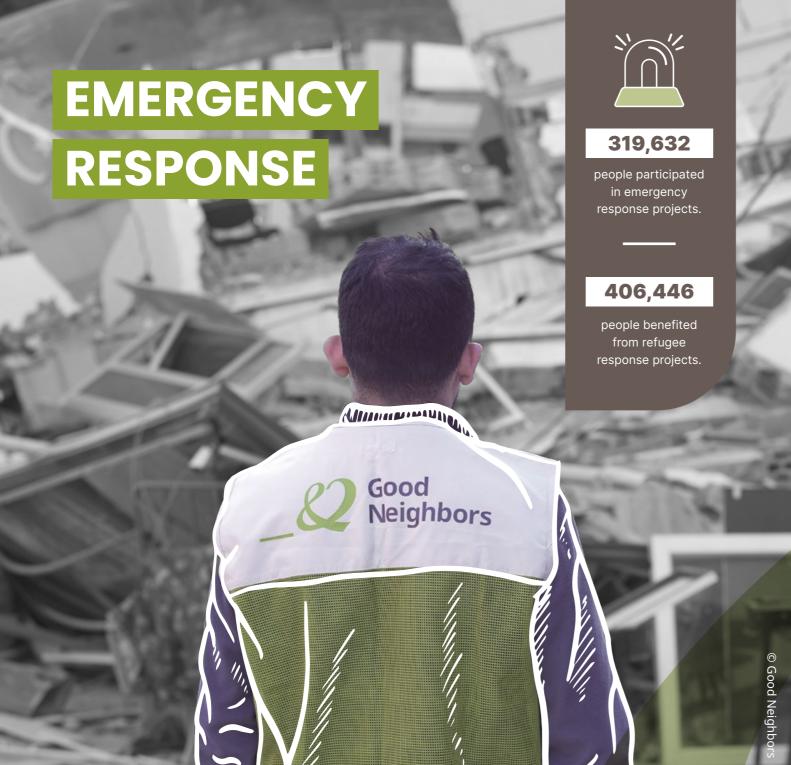


"It was a remarkably meaningful experience. I particularly found helpful activities to teach children about taking care of the environment and mobilize community people to clean up garbage around the stream. We would like to thank the volunteer team for coming to our village to exchange, share knowledge, and help people here understand environmental protection better."

(Tran Van Thang, Head of the Cao Ngoi Village Front Working **Committee in Vietnam)** 

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Good Neighbors Global Annual Report 2023 **Impact** 



## RESPONDING IN SOLIDARITY TO THE MOST URGENT NEEDS

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When emergencies strike, Good Neighbors acts quickly with courage and compassion, delivering vital emergency relief to those facing the worst. With respect and dedication, we provide food, shelter, and medical aid for basic needs, and, over the long term, we restore dignity and hope to communities devastated by disaster. Together, we transform despair into resilience, ensuring no neighbor is left behind.



#### **OUR RESPONSE TIMELINE**

#### **DISASTER**

0h

Feb 6th, 2023 Earthquake occurs

#### **RESPONSE**

~48h

#### Feb 7th, 2023

Global emergency response team dispatched UNHRD multi-purpose tents and tarpaulins distributed; relief supplies and goods (hygiene kits, food items, cold-weather supplies) distributed

30 Days

#### March 2023~

Child Friendly Spaces (CFS) built Psycho-Social Support (PSS) program begins

#### **RECOVERY**

60 Days

#### April 2023~

Temporary settlement camp, prefabricated shelters set up

#### **KEY RESULTS**

#### 448,163

people received immediate support.

#### 26,147

people received psychosocial support (PSS).

#### \$7,315,476

in support sent to affected families and communities.

A powerful 7.8 magnitude earthquake struck the Türkiye-Syria border area at extensive devastation and loss of life. Good Neighbors quickly dispatched a Global Emergency Response Team (ERT) comprised of 21 staff members from Korea, Jordan, Indonesia, Japan, and the United Kingdom and initiated interventions from February 7 onwards, in collaboration with local partners. The response team quickly established child-friendly spaces (CFS) and conducted psycho-social support (PSS) by mid-February. Over the following months, the response team facilitated critical activities such as distributing food and non-food items, beginning WASH initiatives and providing protection services, shelter, psychosocial support, and educational activities. Good Neighbors remains committed to ongoing recovery efforts to aid vulnerable populations in the region.

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### Türkiye-Syria Earthquake

"After the earthquake, almost every child in the tent told me that their homes had been destroyed and many of their relatives had died in the earthquake. The families of the children were also traumatized and could not do anything to help their children feel safer. The children wanted to talk about this trauma but did not know who to talk to. Thanks to Good Neighbors' psycho-social support activities, affected children had the opportunity to talk about their lives, the earthquake, and death. Some of the children started to cry during the activity, even some said that their parents had died.

(A collaborator from the partner organization Educational Volunteers Foundation of Türkiye)

It is undeniable that the children here needed this support."



▲ Programs in child-friendly spaces (CFS)





"After fleeing the war in Iraq, my family and I came to Türkiye seeking refuge. However, hopes of starting a new life were dashed when this devastating earthquake destroyed everything we had. Currently, we are in urgent need of food and a safe shelter. We express our sincere gratitude to Good Neighbors for their generous provision of food during this challenging time."

(Earthquake survivor families in Türkiye)

■ Artwork of children participating in the psycho-social support (PSS)



### Famine in East Africa



East Africa faced a food crisis of unprecedented proportions, with millions at risk of starvation due to multiple factors, such as the war in Ukraine, conflicts, climate unpredictability, economic slowdown, and the aftermath of the COVID-19 pandemic. Our project responded quickly and effectively to this humanitarian emergency, providing life-saving relief to communities affected by famine, and ensuring access to essential food. We also addressed the root causes of malnutrition by delivering nutritional support to children and other vulnerable population groups. Our project covered four countries: Ethiopia, Kenya, Uganda, and Rwanda. We provided food baskets, micronutrient powder, and maize flour to the beneficiaries. Despite the challenges posed by natural disasters, security threats, and government regulations, our local partners facilitated the acquisition and distribution of maize flour, demonstrating the solidarity of African regions that stood together against famine.



"I lost 36 livestock, my whole crop was destroyed, and I had no produce from my agriculture as a result of the drought. The assistance I received makes me extremely pleased. These supplies will last us a month."

(Galgalo Boru Bakata, farmer from Suru Mekesa village in Suro Barguda area, Ethiopia)



#### **KEY RESULTS**

125,007

people received immediate support. (8,500 in Ethiopia, 20,815 in Rwanda, 62,422 in Kenya, 33,270 in Uganda)

\$578,714

of support sent to affected families and communities.



#### **Ukraine Crisis**

Good Neighbors delivered effective and principled multi-sector assistance to people affected by the armed conflict in Ukraine, in collaboration with local and international partners. We provided emergency relief items, food and non-food, and shelter support to displaced people, while ensuring coordinated and harmonized responses. We also reached out to the most vulnerable people in this crisis, the children,

by providing them with psycho-social support (PSS) programs in child-friendly spaces, as well as transportation assistance to Ukrainian refugee children in Romania. Our PSS programs helped the children cope with and recover from the traumatic experiences they faced. We operated our activities under formal agreements with local partners such as local NGOs, local governments, and local civil society organizations.



"Good Neighbors has been here for almost two years to support Ukrainians. Many countries are tired of the war, but Good Neighbors continues to support Ukraine and find resources for this support."

(Tetiana Holovko, a psychologist who fled Ukraine and began volunteering in the Psycho-Social Support program with Good Neighbors Romania)



#### KEY RESULTS

#### In 16 areas

(4 in Romania and 12 in Ukraine):

#### 148,035

people received food, non-food, and medical supplies;

#### 10,694

children received psychosocial support (PSS);

#### \$3,870,103

in support (both cash and in-kind) was provided to affected families and communities.





## Earthquake In Morocco

#### **KEY RESULTS**

5

Child-Friendly Spaces (CFS) were established.

4.654

On September 8, 2023, a powerful 6.8 magnitude earthquake struck the High Atlas Mountain range in Morocco, affecting about 840,000 people living in rural villages. The disaster caused widespread destruction, loss of life, and trauma among

children participated in Psychosocial Support program.

survivors. Good Neighbors and its Global Emergency Response Team, in partnership

with local NGOs, responded quickly to urgent needs of the affected communities. The

humanitarian assistance included food security, non-food items (such as hygiene and

winter kits, tents, clothing, and blankets), child protection, and psychosocial support.

Through these interventions, Good Neighbors reached a total of 12,714 beneficiaries,

providing them with hope and resilience in the aftermath of the earthquake.

64

people trained for Psychosocial Support program. 5.000

people received hygiene and winter items.



"The activities I did in the child-friendly spaces helped me a lot to overcome all this pain. I enjoyed them a lot and they helped me forget the bad memories from the earthquake."

(Nour Houda, a 10-year-old child who lost 8 of her 10 family members during the earthquake in Morocco)





## Flood in Libya

Following catastrophic flooding caused by Storm Daniel in Libya, Good Neighbors implemented its initial response in cooperation with local partners. Good Neighbors's involvement ensured effective collaboration and coordination with local authorities, international organizations, and the community for the relief and recovery of the flood-affected population. Hygiene kits and sanitation items were distributed in the understanding of the urgency for hygiene and sanitation amid the risk of waterborne diseases among the displaced populations.



#### **KEY RESULTS**

6,000

people benefited from emergency response efforts.

1600

people received non-food items and clean drinking water.



"Good Neighbors is the only international NGO working hand-in-hand with the community during this time." (Fathe, community volunteer in Libya)

# GLOBAL PARTNERSHIP

In 2023, Good Neighbors implemented 72 partnership projects in 26 countries across the globe, in cooperation with 16 global partners.

















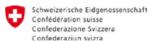
















Particularly, we are proud to continue our mission with our long-standing partners who trust our reliability and professionalism:

#### **WFP**

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since 2012 (23 projects in 12 countries)

#### **UNHCR**

since 2013 (21 projects in 6 countries)

#### UNICEF

since 2020 (14 projects in 6 countries)







#### **PARTNERSHIP STORY**

Sustainable Market Alliance and Assets Creation for Resilient Communities and Gender Transformation (SMART) Project is an integrated rural development effort with a holistic approach that combines social protections and value chain development. In partnership with the World Food Programme (WFP), it is funded by the Korea International Cooperation Agency (KOICA) and implemented by Good Neighbors Rwanda in Karongi, Nyaruguru and Nyamagabe District in Rwanda.

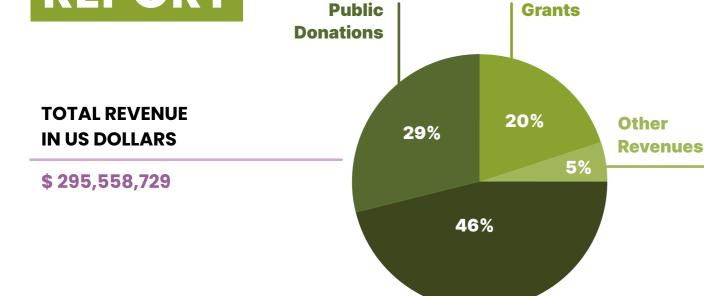
The project helped smallholder farmers optimize agricultural products via Food Assistance Through Assets (FFA) and link them with markets. The project also supported participants in improving their knowledge, gaining the skills and taking the actions necessary to tackle gender inequality and the underlying factors of malnutrition, including household food and livelihood insecurity, making a case for how a national social protection model can be geared towards disaster risk management.

The project improved food security and the livelihoods of 111,244 people in Rwanda. It has improved food security for and the shock resilience of small-scale farmers, enabled smallholder farmers to increase their productivity and have a more marketable surplus, and strengthened the capacity of government and communities to design and implement nutrition-, gender- and climate-sensitive social protection programs.

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# FINANCIAL REPORT





Administration & Fundraising

**Program** 

**Designated Funds for 2024 Projects** 

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11%

#### **OPERATING PROGRAMS**

Child Protection	41%	
Education	17%	
Health & WASH	17%	
Income Generation	10%	
Humanitarian Relief	5%	
Community Partnership & Network Building	2%	
Advocacy	2%	

## **ACCOUNTABILITY**

Good Neighbors demonstrates a high level of accountability to all our stakeholders, including people we serve and collaborate with, by staying committed to professional, transparent, and sustainable operations.

#### **OUR STANDARDS**

We strive to uphold the highest standards in our work based upon the following:

- Complying with relevant laws and regulations and disclosing our financial statements;
- Strictly managing information of the people who partner with us;
- Recruiting employees based on our ethical standards and periodically conducting ethics training for all staff members:
- Conducting regular monitoring and evaluation of operations;
- Building transparent and healthy organizational cultures by strengthening the whistle blowing system.

#### **SAFEGUARDING**

Good Neighbors prioritizes the dignity, safety, and well-being of every life in the communities we seek to serve. We strive to protect people from risk or actual harm including neglect, sexual exploitation and abuse, physical abuse, and emotional abuse, especially for children (any person under the age of 18), women, and vulnerable adults, pursuant to the Child and Adult Safeguarding Policy, in alignment with our organizational mission and our commitment to human rights. This Safeguarding Policy applies to all Good Neighbors employees in all Partnership Countries, Global Offices, affiliated organizations and partners both during and outside working hours.

If you would like to report a child or adult safeguarding concern connected to our Partnership Countries, please contact the relevant national focal point. Alternatively, you can report to the central reporting channel of Good Neighbors Global Partnership Center at safeguarding@goodneighbors.org.



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Learn more about how we uphold accountability at our official website: https://www.goodneighbors.org/accountability.

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<sup>\*</sup> This is aggregated financial data from all Good Neighbors entities. For more financial information about Good Neighbors, visit https://www.goodneighbors.org/accountability/



Our commitment to empowering people and transforming communities continues, until the world lives in harmony.

#### Contact



www.goodneighbors.org Visit our webpage to find more information, including each country's contact information. **Publisher:** Good Neighbors Global Partnership Center

